



IKONIX

DISCOVER

Goal

Our goal is to recommend the right solution(s) for your application.

Output

Based on what solution is right for your application, we will send you a quote for the solution(s), lead time, and payment terms. The quote will be valid for 30 days.

ORDER

Goal

Receive a PO or credit card authorization for the quoted solution(s).

Output

We promise to deliver the solution backed by our on-time delivery guarantee.

SUPPORT

Goal

We provide ongoing support. We offer resources to help you and your company get the most from your solution.

Output

Our knowledge center contains relevant educational information which we will send you. We also will setup sales support calls.

LOYALTY

Goal

Your Happiness is our ultimate Goal!

Output

If you are satisfied with your Order we would love to hear from you by taking our Customer Happiness Survey.